

For Selected Population Group 100,001 - 250,000

Key Ratios 2014

Part A

Library Name	Facilities/Utilities					Financial								Holdings					Circulation			
	Weekly Service Hours Per 10,000 Population	Service Points per 10,000 Population	Service Points per 1,000 Population	Number of Public Internet Access Workstations per Cardholder	Number of Public Internet Access Workstations per Capita	Provincial Operating Funding as % of Total Operating Revenues	Local Operating Support per Capita	Local Operating Support per Household	Salaries as % of Total Operating Expenditures	Dedicated Internet Connectivity, Computer Equipment and Services as % of Operating Expenditures	Material as % of Operating Expenditures	Computer Readable Materials Expenditures as % of Material Expenditure	Total Operating Expenditures per Capita	Titles Held per Capita	Titles Held per Active Cardholder	French Titles as % of Total Titles Held	Multilingual Titles as % of Total Titles Held	Reference Titles as % of Total Titles Held	Circulation per Circulating Title Held	Turnover Rate	Circulation per Capita	Circulation per Active Cardholder
Ajax	12.11	0.25	0.02	0.0011	0.0003	3.52	32.65	105.67	74.45	1.93	11.94	38.71	34.84	2.2	7.74	3.67	2.09	0.14	6.27	5.63	6.82	24.02
Barrie	8.98	0.14	0.01	0.0014	0.0005	3.72	45.96	96.38	62.63	3.17	13.7	39.69	50.32	2.94	8.15	2.76	0.04	0.45	5.91	4.6	10.2	31.12
Burlington	20.83	0.97	0.1	0.0022	0.0008	2.17	57.2	142.01	73.31	1.9	9.99	26.64	60.19	2.2	6.06	1.33	2.47	1.01	8.61	6.09	11.44	31.54
Cambridge	16.33	0.3	0.03	0.0015	0.0004	2.85	37.77	104.6	70.92	2.8	10.05	34.31	42.31	1.85	6.14	1.24	0.78	0.59	7	4.67	8.57	28.48
Chatham-Kent	29.21	1.06	0.11	0.0031	0.0007	5.65	33.15	72.33	69.85	2.32	15.23	42.38	40.1	3.6	16.3	1.23	0.55	0.67	3.02	2.65	7.45	33.74
Greater Sudbury	38.17	0.8	0.08	0.0015	0.0007	4.82	46.72	101.05	60.83	10.35	10.45	13.03	51.67	1.84	3.75	15.09	0.83	4.92	4.26	2.24	5.5	11.22
Guelph	30.38	2.38	0.24	0.0008	0.0003	1.93	64.7	211	64.2	3.62	12.73	18.7	68.94	2.97	6.77	1.4	0.52	0.98	10.99	6.58	16.42	37.39
Kingston-Frontenac County	27.16	1.05	0.1	0.001	0.0006	4.07	43.52	90.12	72.48	4.35	15.68	22.85	46.46	2.25	3.59	2.79	1.16	1.2	5.2	3.57	9.07	14.46
Kitchener	13.38	0.21	0.02	0.0011	0.0004	2.83	42.68	111.45	72.98	1.9	11.65	45.13	45.81	2.11	5.32	1.06	5.93	2.85	6.9	0.59	11.15	28.14
Milton	10.72	0.2	0.02	0.001	0.0005	1.31	40.09	125.48	64.87	4.96	11.32	35.74	42.16	12.71	24.04	3	0.19	0.11	6.29	6.29	11.59	21.92
Oakville	18.42	0.32	0.03	0.0012	0.0006	1.97	46.01	132.18	78.67	0	9.49	25.19	47.07	1.36	2.82	4.14	2.86	0.91	11.56	10.85	10.76	22.32
Oshawa	15.56	0.88	0.09	0.0011	0.0004	2.33	51.38	133.24	74.8	1.27	8.53	29.21	55.74	2.14	5.42	1.72	0.92	1.55	7.25	5.4	11.28	28.55
Richmond Hill	10.65	0.2	0.02	0.0014	0.0004	1.2	47.08	151.87	62.47	3.65	10.1	32.24	50.47	2.82	9.22	1.52	5.23	1.04	8.86	4.64	11.36	37.13
St. Catharines	13.24	0.3	0.03	0.0012	0.0006	4.06	41.24	97.79	65.76	2.71	17.46	26.05	41.79	2.4	5.23	0.87	0.21	4.97	4.58	3.83	8.07	17.54
Thunder Bay	19.38	0.37	0.04	0.002	0.0006	3.82	51	111.53	76.08	2.82	8.29	31.89	56.09	2.22	7.62	1.4	0.91	1.14	6.62	4.04	7	24.08
Waterloo City	12.89	0.22	0.02	0.0014	0.0007	2.39	37.25	117.02	73.46	3.29	11.28	9.75	40.35	2.7	5.68	1.88	1.18	1.96	7.33	5.54	13.77	28.97
Whitby	13.41	0.23	0.02	0.0014	0.0006	1.74	40.28	122.37	70.89	3.32	10.86	46.77	43.31	1.62	3.97	3.13	4.31	1.54	8.8	6.48	11.94	29.22
Windsor	25.84	1.19	0.12	0.0018	0.0004	4.46	34.59	74.05	70.08	3.4	10.71	47.38	39.47	2.06	9.48	2.42	5.62	0.76	4.87	3.38	7.51	34.64
Averages:	18.7033	0.6150	0.0611	0.0015	0.0005	3.0467	44.0706	116.6744	69.9294	3.2089	11.6367	31.4256	47.6161	2.8883	7.6278	2.8139	1.9889	1.4883	6.9067	4.8372	9.9944	26.9156

For Selected Population Group 100,001 - 250,000

Key Ratios 2014

Part B

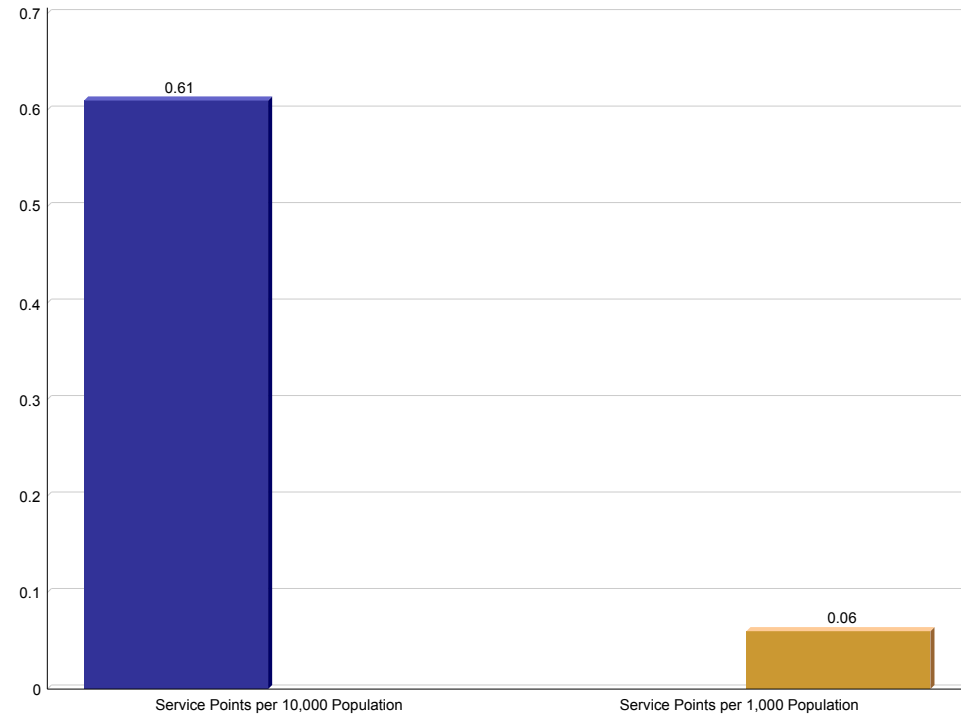
Library Name	Inter Library Loan	Activities / Use													Staffing								
	Titles Borrowed/ Titles Loaned	% of Population that are Active Cardholders	In-Library Materials Use per Capita	Total Reference Transactions per Week	Electronic Reference Transactions per Capita	Standard Reference Transactions per Capita	Total Reference Transactions per Capita	Number of People Using Library Computer Workstations per Capita	Number of Times Electronic Databases are accessed per Capita	In person Library Visits per Capita	Electronic Visits to the Library Website per Capita	Total Library Visits per Capita	Program Attendance per Active Cardholder	Program Attendance per Capita	Professional Librarians as of % Total Paid Staff	Professional Librarians as per Service Point	Library Technicians as % of Total Paid Staff	Library Technicians per Service Point	Other Professional Staff as % of Total Paid Staff	Other Professional Staff per Service Point	Total Paid Staff per Service Point	Total Volunteers per Service Point	Total Volunteers per Capita
Ajax	1.24	28.4	0.82	634	0.02	0.25	0.26	0.48	1.47	3.02	1.56	4.74	1.02	0.29	9.05	1.33	3.3	0.49	6.79	1	14.73	0	0
Barrie	1.09	32.77	1.15	761	0.01	0.23	0.24	0.61	0	2.68	5.36	8.36	0.44	0.14	11.81	4	26.61	9.01	20.67	7	33.87	2.34	0
Burlington	0.78	36.27	1.06	1,306	0	0.37	0.37	1.12	0.64	6.74	5.65	13.1	0.84	0.3	32.93	1.37	5.64	0.24	22.42	0.94	4.17	0.04	0
Cambridge	1.41	30.08	0.95	217	0.01	0.07	0.08	0.54	0.13	6.51	6.45	13.1	1.08	0.33	27.56	4.36	0	0	1.58	0.25	15.81	1.9	0
Chatham-Kent	0.7	22.08	0.88	157	0	0.07	0.08	0.49	1.27	4.41	9.97	14.38	1.26	0.28	19.49	0.82	8.66	0.36	0	0	4.2	0.06	0
Greater Sudbury	0.61	49	3.04	5,169	0.01	1.58	1.6	2.69	3.74	6.42	5.47	11.93	0.37	0.18	13.36	0.77	13.95	0.8	0	0	5.76	0.04	0
Guelph	0.64	43.9	1.32	2,078	0.01	0.81	0.82	0.64	1.39	6.33	9.23	19.88	0.66	0.29	31.14	0.48	11.71	0.18	10.81	0.17	1.54	0	0
Kingston-Frontenac County	1.3	62.71	0.98	775	0.03	0.23	0.25	0.7	1.17	3.5	23.18	26.75	0.45	0.28	8.77	0.46	17.69	0.94	7.08	0.37	5.3	0	0
Kitchener	0.37	39.62	1.11	1,085	0	0.23	0.23	0.73	1.85	5.25	6.15	11.76	0.7	0.28	20.69	5.29	1.63	0.42	0	0	25.59	0.97	0
Milton	0.78	52.88	1.26	675	0.01	0.33	0.34	0.69	127.28	4.01	4	11.15	0.72	0.38	22.12	4.84	26.91	5.89	0	0	21.9	0	0
Oakville	1.13	48.2	3.26	770	0.01	0.19	0.21	0.5	1.19	5.29	7.26	12.57	0.72	0.35	46.46	4.28	24.57	2.26	6.21	0.57	9.2	0.01	0
Oshawa	0.81	39.49	0.97	888	0.01	0.27	0.28	0.56	0.31	5.74	2.13	7.9	0.56	0.22	19.77	1.48	6.82	0.51	7.64	0.57	7.48	0	0
Richmond Hill	0.38	30.59	2.04	1,503	0	0.37	0.37	0.97	2.32	4.91	4.24	9.21	0.73	0.22	30.54	6.51	12.66	2.7	0	0	21.31	0	0
St. Catharines	0.28	45.98	1.69	3,179	0.01	1.2	1.21	0.45	17.17	3.45	17.9	21.38	0.29	0.13	28.11	4.77	7.27	1.23	5.89	1	16.97	0	0
Thunder Bay	0.49	29.08	3.26	1,501	0.11	0.59	0.69	1.47	6.2	5.03	5.63	11.33	0.9	0.26	15.98	2.25	30.19	4.25	0	0	14.08	0	0
Waterloo City	0.63	47.52	1.38	727	0	0.27	0.27	0.66	0.58	5.67	6.05	12.34	0.55	0.26	10.34	2	2.58	0.5	10.68	2.07	19.34	1.02	0
Whitby	0.75	40.87	1.67	117	0	0.04	0.04	0.77	5.38	4.77	2.95	7.75	0.58	0.24	13.24	2.67	6.62	1.33	6.62	1.33	20.14	0	0
Windsor	0.43	21.68	0.85	843	0	0.2	0.2	1.15	1.48	4.19	5.03	13.31	0.65	0.14	26.86	0.8	3.18	0.09	41.71	1.24	2.98	0	0
Averages:	0.77	38.95	1.54	1,243.61	0.01	0.41	0.42	0.85	9.64	4.88	7.12	12.83	0.70	0.25	21.57	2.69	11.67	1.73	8.23	0.92	13.58	0.35	0.00

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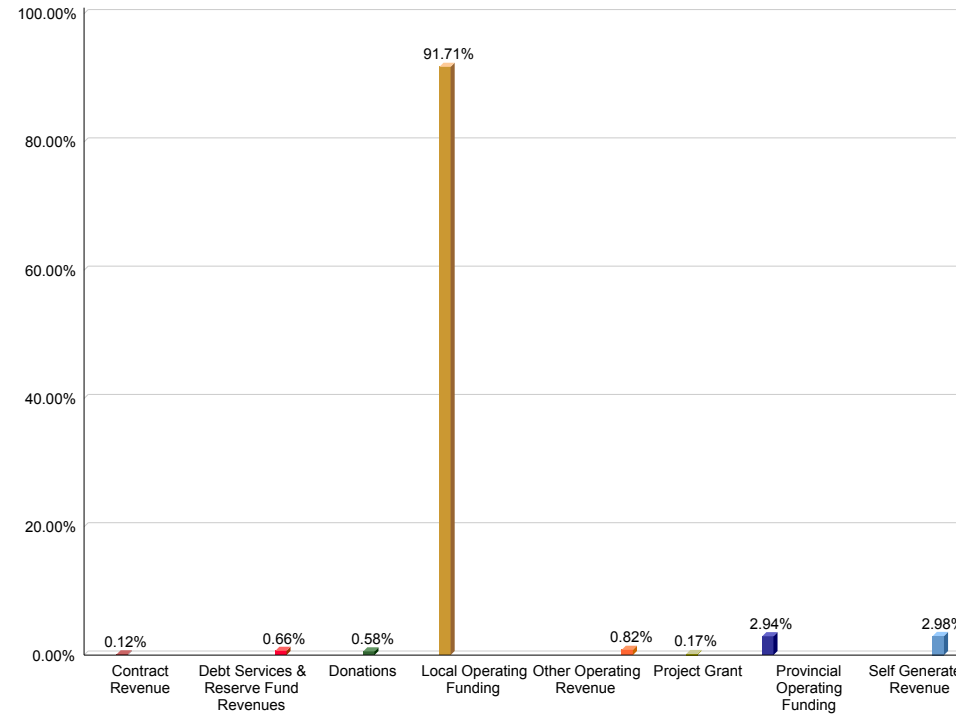
Key Ratios 2014

Part A

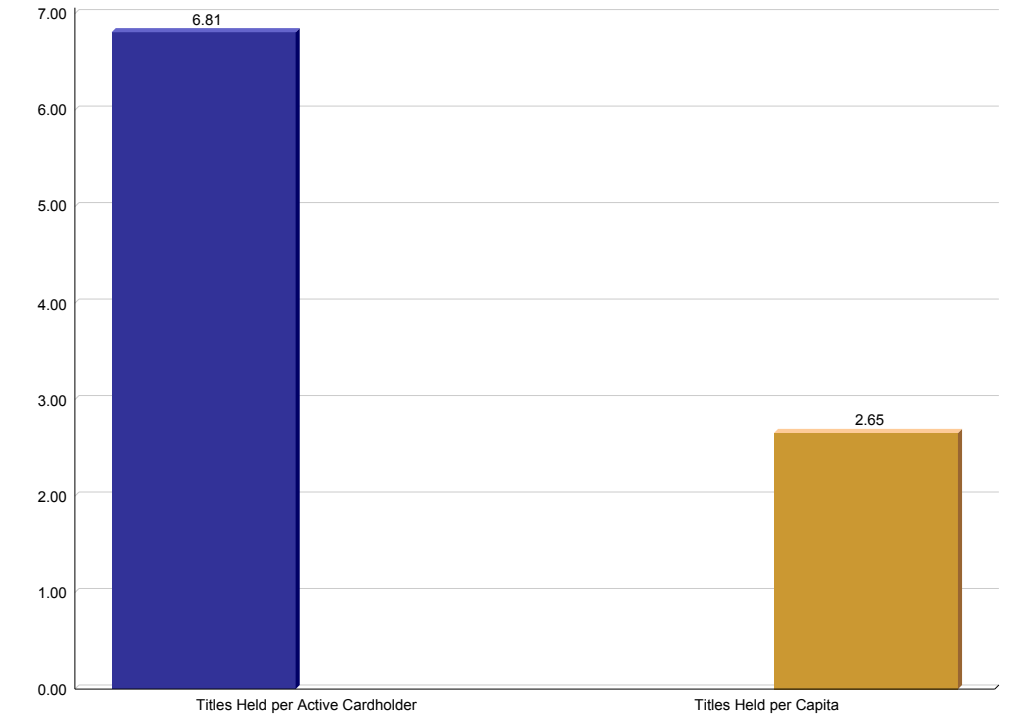
Facilities/Utilities
Service Points per 10,000 and 1,000 Population



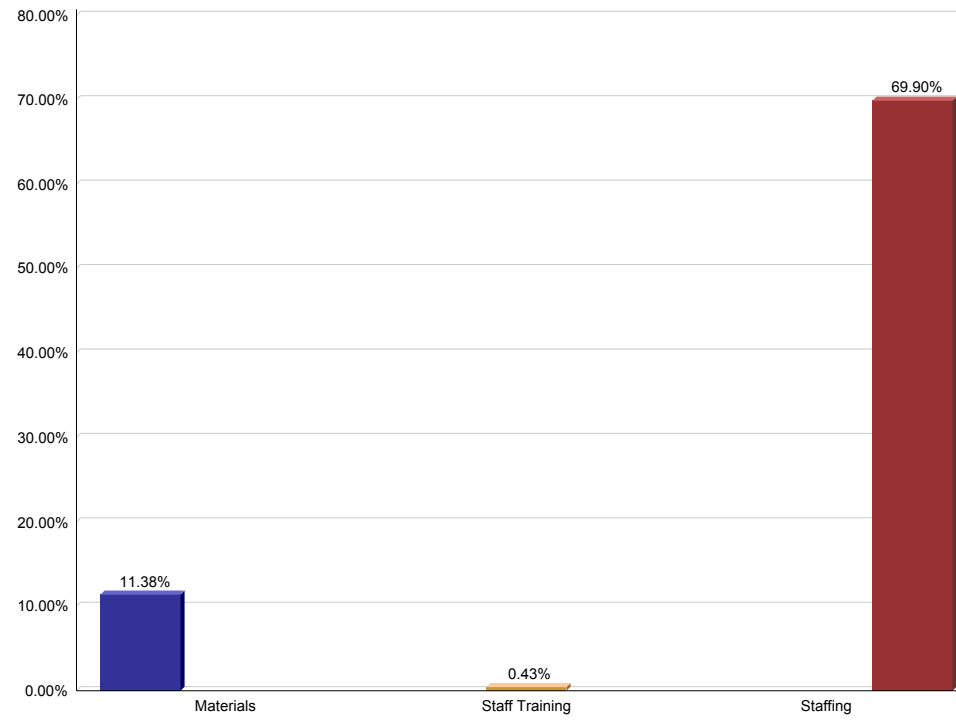
Financial
Operating Funds as % of Total Operating Revenue



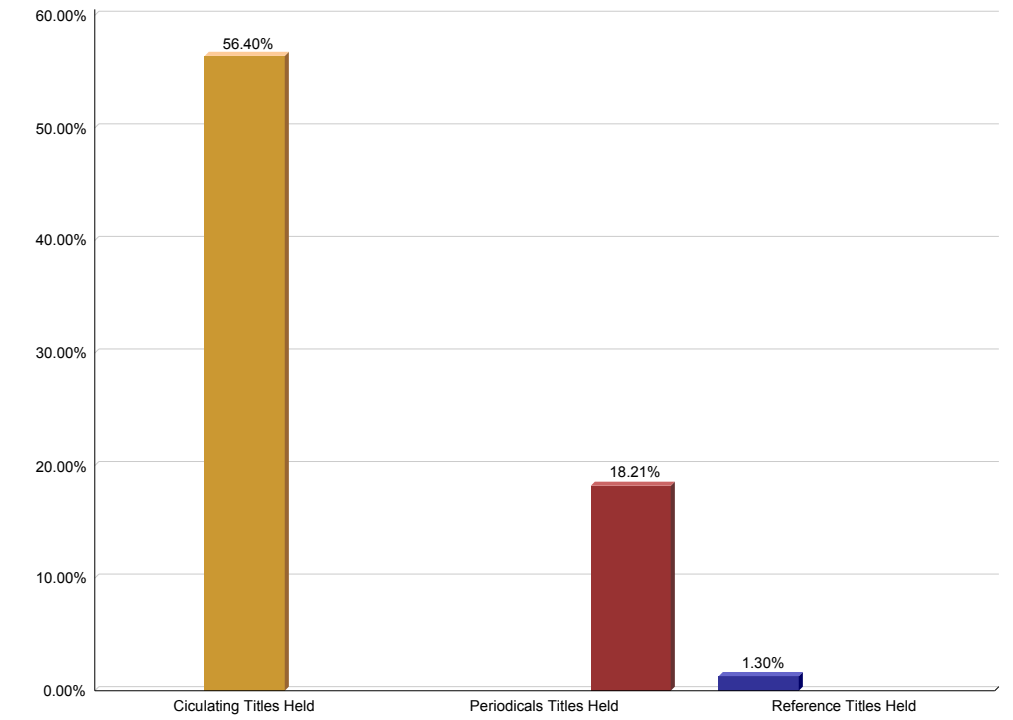
Holdings
Titles Held per Capita & Active Cardholders



Material & Salaries Expenses as % of Total Operating Expenditures



Reference, Circulating and Periodicals Titles Held as % of Total Titles Held

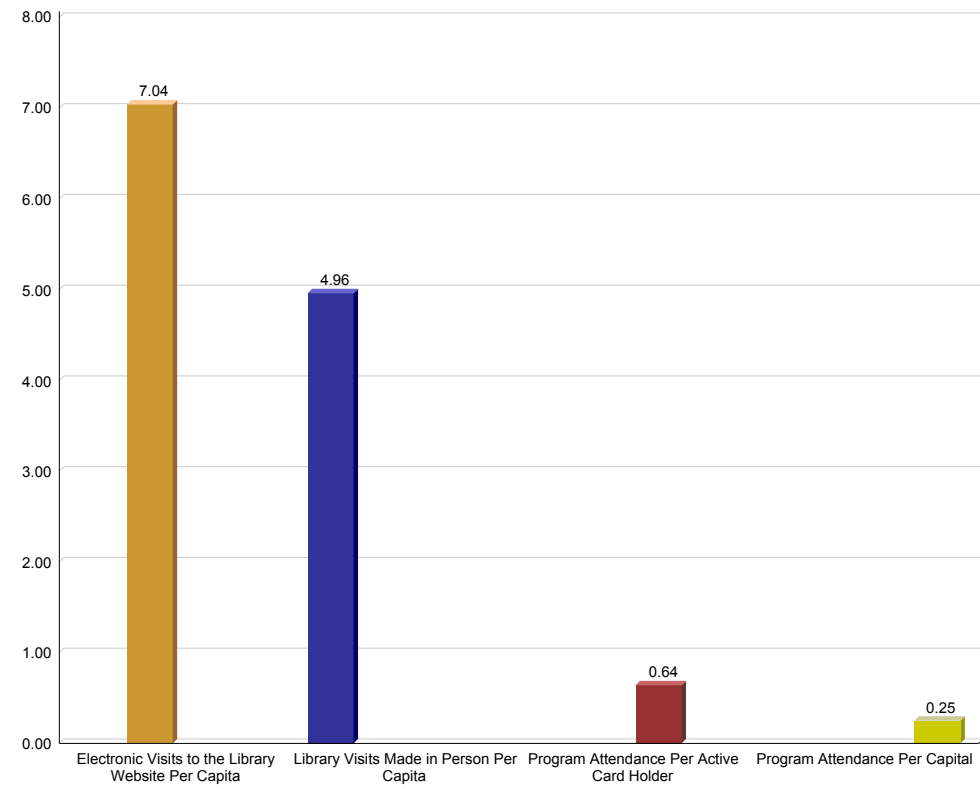


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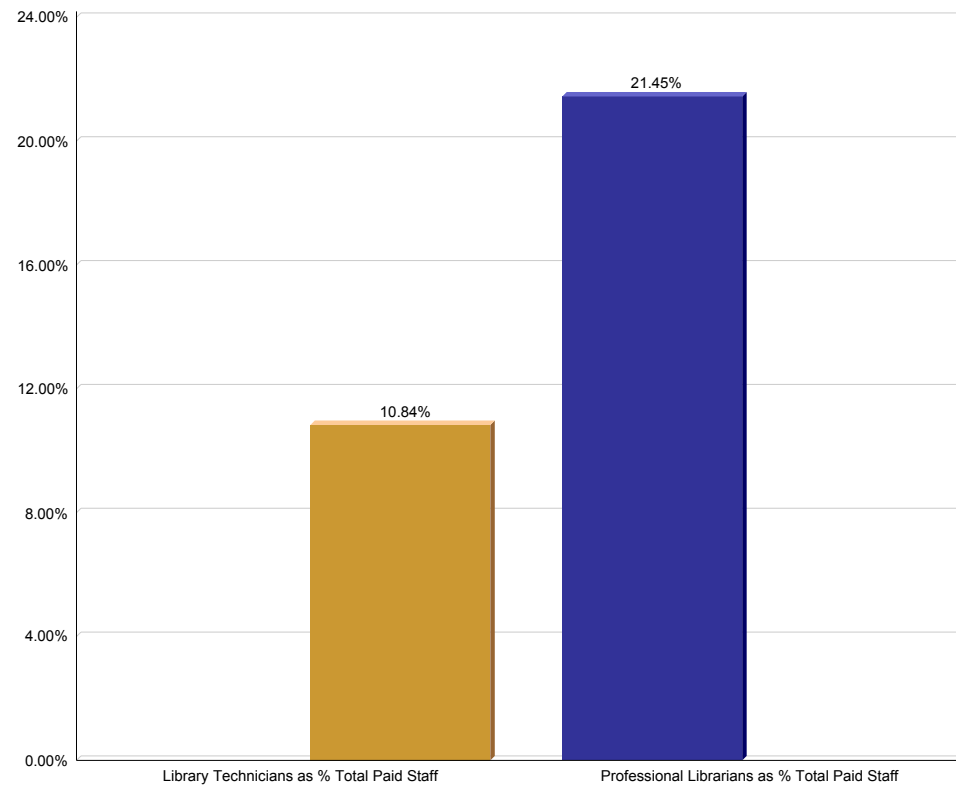
Key Ratios 2014

Part B

**Activities/Use
Activity Key Ratios**



**Staffing
% of Total Paid Staff**



**Staffing
Numbers per Service Point**

