

**June 19, 2020**

## **Vaughan Public Libraries is pleased to announce that we are going fine-free.**

Last evening the Vaughan Public Library Board made a monumental socially responsible decision to eliminate overdue fines which are charged for the late return of library materials. This means that no future overdue fines will be applied for the late return of library materials and that all overdue fines currently on record will be forgiven.

Although fines have historically been standard practice for libraries, they do not align with our mission to be inclusive and accessible for the entire community. In fact, our 2018 Customer Satisfaction Survey showed that 1 in every 20 people agreed that fines kept them from borrowing items. Over 5,500 customers currently have their borrowing access blocked because they have outstanding fines, and over 3,000 of these accounts involve children's items. That means that there are more than 3,000 family households in Vaughan who have been denied access to borrowing because of library policy.

"In making this decision, everything came down to one simple question: what do we value more – the fines we collect or the customers we serve?" says Vaughan Public Library Board Chair, Rose Savage. "Our mission is to create a welcoming and inclusive library system for all, and it's clear that fines can act as a barrier for accessibility within our community. By removing all fines and forgiving existing balances we're sending out a strong statement that we're here for everyone, and always will be." The library plays a critical role in connecting people with the resources they need to advance their career, study or improve their business. It also allows all of us to explore new subjects, discover great stories and broaden our understanding. We believe that this right should be independent of individual financial situations, which is why our collection will always be available to customers past, present and future. CEO Margie Singleton happily added, "We look forward to welcoming our customers back and encourage them to revisit Vaughan Public Libraries to enjoy the vast array of materials available for loan even while our libraries are temporarily closed".

While our locations remain closed until further notice, we do have curbside pickup service available at our three largest locations and encourage all customers to enjoy our wonderful collection this Summer. To place your curbside request, visit [www.vaughanpl.info/curbside](http://www.vaughanpl.info/curbside) today, and stay tuned for more news as we are looking to expand this service to more branches in coming weeks.

While branches are closed, you can visit our web portal for access to online programming and digital resources that you can borrow with your library card. Simply visit [www.vaughanpl.info/vpl\\_at\\_home](http://www.vaughanpl.info/vpl_at_home) to get started. Also remember that we are here to answer all your library questions and reference needs with our virtual information desk. Ask Us by visiting [www.vaughanpl.info/ask\\_us](http://www.vaughanpl.info/ask_us), by messaging us on social media or by calling 905-653-7323.

[www.vaughanpl.info](http://www.vaughanpl.info)



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